**Requirements Gathering**

1. Project Overview?

* Online book store is an online web application where the customer can purchase book online. User can search, add to wish list, add to cart, and can order and make payment. They should register and login for this.
* Store owner can add books and categories and manage the delivery after adding them.

1. To what extend the system is proposed for?

* The system is proposed for online book purchasing. By single click book can be add to the wish list, cart, ordered and purchased.

1. Specify the Viewers/Public which is to be involved in the System?

* The readers and students are the viewers/Public involved in the system.

1. List the Modules included in your System?

* **Store Owner**

Store owner is the main module. Owner is controlling all the system. Owner can manage category, book and delivery boy.

* **Customer**

Customers are the end user of the system. They can search, add to wish list, add to cart and order the book.

* **Delivery boy**

Delivery boy is added by the store owner and they are responsible for the delivery.

1. Identify the users in your project?

* The users are the book store owner, the reader or student and the delivery boy.

1. Who owns the system?

* The owner of the system is the book store owner.

1. System is related to which firm/industry/organization?

* The system is related to reading and studying.

1. Details of person that you have contacted for data collection?

* Amal Ajayan

9447530400

Book store staff

* Nijil Johnson

9567885301

Delivery boy

1. Questionnaire to collect details about the project? (min 10 questions

include descriptive answers, attach additional docs (e.g. Bill receipts,

certificate models), if any?)

To Book store staff

1. What is the mechanism for storing the book? How do you manage the stocks?

**:** Books are stored on the basis of categories on different shelfs. When customer reaches, staffs will search and find the book.

1. How do you purchase the book?

**:** Some of the books are purchased wholesale. Books in academical categories like guides which are monthly selling. But some of the books are purchased limitedly on the basis of selling. Most selling books are purchased the most.

1. Which category of book is the most selling one?

**:** Educational or academical category books are selling the most.

1. Where you store the whole data?

**:** EarlierData of the staff, purchased books, sold books etc. are stored manually on the register. But now the whole data is stored on the system manually.

To Delivery boy

1. How do you get the order information?

**:** We have an app and the notifications of the orders are displayed on the dashboard.

1. How you reach on the address?

**:** On the app which we have include the detailed address and we have the option to call them. On the basis of that we reach to them.

1. What are the facilities that you have on your app?

**:** We can view the orders, address of customer and phone number. There is an option for calling them directly through the app and call details are saved. And have the field for OTP verification.

1. How the replacement mechanism works?

**:** There are 2 types of replacement, first one is when product is damaged and another one is when delivered different product other than the ordered item. In both the cases there is no need for quality check.

1. Do you have OTP verification before delivery?

**:** Yes. We have a field to enter the OTP.